Jade Rickerts

Data Analyst and Software Developer

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27A Okondeka Street, Kleine Kuppe, Windhoek

EXPERIENCE

Executive Information Officer - *Metro Namibia*

DECEMBER 2023 - PRESENT

- Managed and optimised IT systems and data infrastructure to support business objectives.
- Led ERP system enhancements, ensuring accurate data analysis and reporting.
- Developed custom SQL scripts and reports to extract and analyze data from multiple sources.
- Provided technical guidance and oversight to a team of software developers.
- Implement process improvements and automation initiatives to enhance operational efficiency.

Corporate Services Executive - *Metro Namibia*

AUGUST 2021 - DECEMBER 2023

- Conducted in-depth data analysis to identify areas for improvement and strategic opportunities.
- Advised executive teams on achieving strategic objectives and improving performance.
- Implemented automated reporting processes for accurate and timely data presentation.
- Collaborate with finance and other departments to develop forecasts and set business targets.
- Conducted benchmarking and cost-reduction initiatives to optimize business operations.

Business and Data Analyst - *Metro Namibia*

NOVEMBER 2016 - AUGUST 2021

- Set up an intranet server using LAMP and WordPress for internal communications.
- Created SQL scripts for data extraction and integration into new ERP systems.
- Developed a mapping tool for stock migration and implemented new stock variance reports.
- Analyzed sales and purchase data to support business decision-making.

EDUCATION

Management Development Programme - *Stellenbosch Business School*

APRIL 2024 - SEPTEMBER 2024

Coursework: Marketing and Customer Service Management, Leadership Competence, Business Environment, Managerial Finance, Economics, People Management and Coaching Performance.

Bachelor of Computer Science (NQF 7) - *Namibia University of Science and Technology*

JANUARY 2015 - DECEMBER 2017

Coursework: Object-Oriented Programming, Distributed Systems Programming, Data Structures & Algorithms, Software Engineering, Database Programming & Techniques, Data & Web Mining.

Namibia Senior Secondary Certificate - *Jan Möhr Secondary School*

JANUARY 2005 - DECEMBER 2007

PROJECTS

Personal Finance Power BI Report

A financial dashboard and detailed monthly cash flow report in Power BI using data from GnuCash, that's optimized for mobile as well.

Utilized: PowerBI, PowerQuery, GnuCash and PostgreSql

PriceBook

Manage product prices by capturing invoices and categorizing products.

Utilized: Winforms, C#, .NET Framework, SQLite, Dapper, Fluent Validation, Git, Trello.

SKILLS

Data Analysis

- **Tools & Technologies:** Power BI, QlikSense, Jupyter Notebooks, Pandas, SQL scripting
- **Core Competencies:** Data extraction, transformation and loading, report creation, KPI creation and dashboards

Software Development

- **Languages & Frameworks:** .NET Framework, C#, HTML, CSS, JavaScript, Python, Flask
- **Specializations:** Custom applications, ERP systems (Arch Retail, Arch Enterprise, Sage Evolution), software project management, ERD Design, MVP Design